

Byron Writers Festival 2017

Position Description Accessibility Usher

A dedicated Accessibility Usher will be positioned in FEROS Care and Southern Cross University Marquees and the Information booth to provide advice and support to Festival patrons with disabilities or special needs. The Byron Writers Festival is committed to welcoming patrons of all abilities to our Event.

This role can require some negotiation with patrons and ushers.

This may include, but not limited to:

- Guiding a visually impaired person to a seat if required
- Guiding those in wheelchairs to the dedicated wheelchair seating section
- Helping those with mobility limitations to their seats if required
- If Auslan Interpreters are interpreting the session, greeting the Interpreters, introducing the Deaf patrons and ensuring the Deaf patrons are opposite the Interpreters so they have a direct line of vision
- If required, pushing someone in their wheelchair
- If required, enabling priority entry to a venue under special circumstances